

FUAD MERLEZ

WEB DESIGNER & INFORMATICS ENGINEERING

About me: I'm "Computer engineer graduated from INACAP University, with specialization in Web Development and Design from DuocUC University. I am a proactive person, passionate about technology and always willing to face new challenges. I consider myself a highly committed and results-oriented professional, capable to work both independently and in a team."



CONTACTS

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LANGUAGES

Ingles A2-B1



REFERENCES

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Human Resources Manager

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WILLIAMS MORENO

Contact center executive supervisor

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EDUCATION

Duoc UC Professional Institute

- Currently studying 'Web Design and Development' in 2023 and continuing.
- Educational and labor assistant

Technological University of Chile Inacap

- Graduated in 2021 with a degree in Computer Science Engineering.
- Developed my practice at InnovarITP, an international company.

Viña del Mar Bicentennial High School

- Graduated in 2014



EXPERIENCE

Html/css Web Production in Villa alegre producciones

- Incorporate Data into interfaces designed by the design team in multiple HTMLs.
- Maintenance and tracking of Stock and logistics.

Contact center Executive at WOM

- Personal customer service.
- Executed contact center of the retention area of the WOM company

Student practice in InnovarITP

- UI UX management and design creating the user interface for an application, website or other interactive media.
- Personal customer service.

Warehouse assistant at Adecco Chile S.A.

- Received, inspected, and stored incoming merchandise, maintaining organization and accurate inventory control.
- Prepared and dispatched orders, supporting on-time deliveries and logistics performance targets.
- Maintained warehouse order and product availability to ensure efficient operations.
- Collaborated in the improvement of internal processes to increase operational efficiency and reduce errors.
- Followed company standards for safety, organization, and quality in all warehouse operations.

DAVID CARDONA

Contact center executive supervisor

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ADDI URRIOLA

Human Resources Manager

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labeler for DeepView

- Categorized and analyzed data for different DeepView campaigns.
- Labeled and annotated images following project guidelines and quality standards.
- Reviewed and validated data quality to ensure accuracy and consistency.
- Adapted to multiple projects, tools, and workflows in a dynamic environment.
- Collaborated with teams to maintain efficiency and meet project requirements.

Pilot CV photographs for Deepview

- Captured high-quality photographs for a variety of products following project guidelines.
- Planned and organized shooting schedules to ensure efficient workflow.
- Edited and optimized images to meet quality and formatting requirements.
- Ensured consistency and accuracy in visual content delivered for campaigns.
- Collaborated with team members and met established deadlines for project delivery.

cV AI Auditor for Deepview

- Reviewed the use of artificial intelligence within specific company campaigns to ensure responsible implementation.
- Identified potential issues such as privacy risks and algorithmic bias.
- Evaluated AI processes and suggested improvements to enhance reliability and compliance.
- Collaborated with cross-functional teams to address findings and improve AI workflows.
- Monitored the implementation of recommendations to ensure proper execution and effectiveness.



DIPLOMAS & CERTIFICATES

Introduction to Arduino programming course

Introduction to Python programming course

Application development course for mobile devices